



**Our Community.
Our Future.
Our Homes.**

Reporting Framework

November 2021 | FINAL VERSION 10.0

DEPARTMENT OF TERRITORY FAMILIES,
HOUSING AND COMMUNITIES



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Acronyms The following acronyms are used in this document	
<i>Acronym</i>	<i>Full form</i>
ABEs	Aboriginal Business Enterprises
BP3	Budget Paper No. 3
CMC	Department of the Chief Minister and Cabinet
DIPL	Department of Infrastructure, Planning And Logistics
TFHC	Department of Territory Families, Housing and Communities
ITT	Department of Industry, Tourism and Trade
DTF	Department of Treasury and Finance
GEH	Government Employee Housing
JSC	Joint Steering Committee
KPIs	Key Performance Indicators
LDM	Local Decision Making
NPRHNT	National Partnership for Remote Housing Northern Territory
NT	Northern Territory
PWC	Power and Water Corporation
RHIP	Remote Housing Investment Package

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1 Introduction

1.1 Purpose

The purpose of this document is to establish the Reporting Framework (the Framework) to be used by the Northern Territory Government to measure and report against the **Our Community. Our Future. Our Homes.** Remote Housing Investment Package program (the Program). Additionally, the Framework will be used by the Northern Territory Government to report on the implementation of activities under the National Partnership for Remote Housing Northern Territory (NPRHNT) to the Joint Steering Committee and the Australian Government, for the purposes of monitoring the NPRHNT outcomes, and milestone payments. In recognition that there are a range of stakeholders, the Framework has been developed to promote transparency of the program's investment and outcomes.

The specific objective is to implement a Framework that is targeted to stakeholder requirements, reducing duplication, time and effort, and amount of reactive ad hoc reporting.

The Framework will guide progress reporting so that it is undertaken on a consistent basis, frequency and format through a consolidated and interlinked reporting process. This information will be required at the program and project level.

This Framework is intended to be flexible and may be updated as required over the life of the Program.

1.2 Program overview

The Program is being managed within the Department of Territory Families, Housing and Communities (TFHC), with capital works delivered by the Department of Infrastructure, Logistics and Planning and the Power and Water Corporation. The program consists of the following commitments from the NT Government over ten years from 2017-27:

- HomeBuild NT - \$500 million to construct new homes in remote communities, including housing for people who are elderly or have a disability;
- Room to Breathe - \$200 million to reduce overcrowding in existing dwellings through the provision of additional rooms, living and sleeping spaces, shelter and outdoor cooking areas;
- \$200 million to expand Government Employee Housing to include accommodation for locally recruited remote community government employees; and
- \$200 million for additional preventative repairs and maintenance for remote community houses.

An additional \$426 million over eight years from 2016-17 to provide the essential services and infrastructure to support the Northern Territory Government's initial \$1.1 billion Remote Housing Investment Package.

1.3 NPRHNT Overview

In addition to the Northern Territory Government's Program, the Australian Government agreed to match \$550 million in Commonwealth funding over five years through a [National Partnership agreement](#) signed on 30 March 2019. The NPRHNT is governed by a Joint Steering Committee (JSC), as the main forum for monitoring the delivery of the Agreement's outcomes. The membership of the JSC consists of representatives from the Northern Territory and Australian governments, the Northern Land Council, the Central Land Council, The Tiwi Land Council, and the Anindilyakwa Land Council.

The new National Partnership for Remote Housing Northern Territory includes the following outcomes:

- a) reducing overcrowding;
- b) ensuring a role for the Land Councils in this Agreement's governance;
- c) providing transparency about how money is spent; and
- d) ensuring, to the maximum extent possible, works are delivered by local Indigenous Territorians and businesses.

To avoid duplication of effort, the Governments agree the primary mechanism for the delivery of the \$550 million Commonwealth investment in remote housing will be through the NT Government's program: **Our Community. Our Future. Our Homes.** including the NT Government's principles of local decision making and procurement practices.

1.4 Program objectives

The program aims to improve housing conditions, reduce overcrowding and support the development of remote Aboriginal communities through the following objectives:

1. Community engagement and local decision making

- a. Identify and develop accommodation options through community engagement and local decision making bodies with capacity building, where appropriate.
- b. Build positive relationships based on openness and transparency.

2. Reducing overcrowding and improving accommodation outcomes

- a. Reduce overcrowding by increasing the supply of new housing and extending existing homes.
- b. Increase access to a range of appropriate, place-responsive accommodation options to meet community needs.
- c. Upgrade and maintain existing houses to an appropriate standard.
- d. Under the NPRHNT, construction of additional and replacement houses and extensions informed by Local Decision Making to reduce overcrowding including via improving housing quality – with a minimum total output of 1950 bedrooms providing an equivalent impact of 650 three bedroom houses

3. Improving social and economic outcomes

- a. Contribute to social and economic development of remote Aboriginal communities by ensuring, to the maximum extent possible, that housing services are delivered by local Aboriginal Territorians and businesses.

4. Value

- a. New housing is appropriate without being excessively expensive.
- b. Reduce whole of life cost of delivering and managing accommodation through innovation and economies of scale at pace with industry and community capacity.

2 Our Community. Our Future. Our Homes Reporting Framework

2.1 Reporting Process

This Framework has been developed to reflect reporting processes that were established for **Our Community. Our Future. Our Homes.**, and incorporates the additional reporting requirements identified as part of the NPRHNT and requirements for any major Commonwealth investment. Under clause 26 of the NPRHNT, the Northern Territory Government will report the minimum required during the operation of the Agreement, to demonstrate that outcomes are being delivered in line with the agreed frameworks, milestones have been met and that Commonwealth funding has been matched. Reporting is to include details on:

- a) Proposed program of works to reduce overcrowding and improve housing quality;
- b) Delivery of property and tenancy management services;
- c) Local Decision Making;
- d) Allocation and expenditure; and
- e) Employment and procurement frameworks to maximise Aboriginal jobs.

In accordance with the NPRHNT Implementation Plan, the Framework will provide requirements as to how reporting is to be:

- a) Collected and presented to assist the assessment of milestones being reached;
- b) Verified using a compliance regime;
- c) Applied to evaluations of the Agreement; and
- d) Made available to the public.

The Framework provides a comprehensive reporting system at a high level for the Northern Territory and Australian Governments that addresses all strategic objectives and milestone funding requirements. Additionally, the Framework provides the JSC with an adequate level of information to oversee the implementation of the Agreement.

The reporting system includes public reporting of a dashboard of qualitative and quantitative indicators supplemented by written commentaries where appropriate.

2.2 Data sources

Existing Northern Territory Government datasets will be used for the collection of data. Primarily, these systems are Northern Territory Government Tenancy Management System (TMS), Asset System Nexus (ASNEX), Quotations and Tenders Online (QTOL), Agency Purchase Requisitions Online (APRO) and Corporate Business Intelligence System (CBIS).

3 Reporting, Monitoring and Evaluation

3.1 Reporting

Under the Framework, reporting undertaken on a monthly or quarterly basis, depending on the measure and any requirements in the Implementation Plan. The Framework includes sets of measures that relate directly to outcomes and outputs under the Agreement, including:

- Overcrowding
- Expenditure
- Capital Works – HomeBuild, Room to Breathe and Government Employee Housing
- Property and Tenancy Management
- Aboriginal Employment and Business Enterprise Development
- Community Engagement and Local Decision Making
- Strategic Reporting

In addition, the Framework includes sets of measures in several areas that directly affect delivery of activities under the Agreement. These are:

- Leasing; and
- Land Servicing

The elements recognised above crossover directly with the outcomes and outputs identified through the NPRHNT. Appendix A provides the schedule of items to be collected under the Framework and includes:

- key performance indicators for each program stream;
- identification of key stakeholders for each program stream; and
- measures to meet milestones and performance benchmarks outlined in the Implementation Plan that underpins the NPRHNT.

3.2 Monitoring

Reporting against key performance indicators will occur as part of monitoring program implementation to ensure effective overall program oversight and delivery. The measures identified in this Framework will be used to assist the Northern Territory Government to monitor and report on the progress of the Program, as well as the progress against the NPRHNT outputs and outcomes. It is expected the Framework will require amending as the Program develops, and enables improvements to be made to the Program's implementation where necessary. Specific to the NPRHNT, the Framework allows the Northern Territory Government, and the JSC to monitor the achievement of milestones and targets under the Agreement.

3.3 Evaluation

Reporting against measures will input to program evaluation(s) designed to assess the success of the Program in achieving its objectives and to further understand the outcomes of the program. Program evaluation will occur in relation to various population level outcomes such as housing, homelessness, health and education. For the purpose of monitoring and evaluating in the interim, Appendix B highlights how the proposed measurements achieve the Strategic Objectives of the program.

3.4 Publication

Reporting will be made available to the public through a public facing dashboard for the program (Appendix C). The purpose of this report is to provide transparency about the program's performance. This report is prepared on a monthly basis and will be published on the **Our Community. Our Future. Our Homes.** website for the public and other stakeholders.

Appendix A: Performance Reporting Framework

Overcrowding

Relevant Frameworks: Capital Works Plan

Targets: Targets are documented in the Capital Works Plan (Stages 1 and 2), as agreed by the JSC.

Benchmarks: Each measurement will be benchmarked against data as at 1 July 2018.

Reporting frequency: Quarterly

Verification and assurance processes: Tenancy Management System is validated against hard copy records such as tenancy agreements or direct load of asset details from Asset Information System. Community surveys are undertaken to review asset details on a community basis. Northern Territory Government System data is validated at point of entry, hard copy records where utilised are stored in the relevant system or within the Territory Record Manager system and are subject to Audit.

Measures:

Measurement	Scope	Period reported	Format	Responsibility	Data source	Report to
Number of total homes	By community and overall total	Point in time	Quantitative Outcome	TFHC Governance and Government Reporting	TMS	Website JSC
Number of occupied homes	By community and overall total	Point in time	Quantitative Outcome	TFHC Governance and Government Reporting	TMS	Website JSC
Number of tenants	By community and overall total	Point in time	Quantitative Outcome	TFHC Governance and Government Reporting	TMS	Website JSC
Number of overcrowded homes	By community and overall total	Point in time	Quantitative Outcome	TFHC Governance and Government Reporting	TMS	Website JSC
Proportion of overcrowded homes (per cent)*	By community and overall total	Point in time	Quantitative Outcome	TFHC Governance and Government Reporting	TMS	Website JSC
Average occupants per bedroom	By community and overall total	Point in time	Quantitative Outcome	TFHC Governance and Government Reporting	TMS	Website JSC
Change in total number of bedrooms*	By community and overall total	Point in time	Quantitative Outcome	TFHC Governance and Government Reporting	TMS	Website JSC

* = Measure related to NPRHNT

Expenditure

Relevant Frameworks: Capital Works Plan

Targets: Targets are documented in the Annual Capital Works Plan, as agreed by the JSC.

Reporting frequency: Quarterly

Verification and assurance processes: Contract and financial data validated against Agency Purchase Requisitions Online, Contracts NT, Asset Information System and the Government Accounting System. Reporting is consolidated from these systems through ASNEX Business Intelligence reporting. Northern Territory Government System data is validated at point of entry, hard copy records where utilised are stored in the relevant system or within the Territory Record Manager system and are subject to Audit.

Measures:

Measurement	Scope	Funding	Period reported	Format	Responsibility	Data source	Report to
HomeBuild expenditure report* <ul style="list-style-type: none"> Value of contracts awarded (\$) to date Total expenditure (\$) to date 	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Governance and Government Relations	ASNEX	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Governance and Government Relations	ASNEX	Website JSC
Room to Breathe expenditure report* <ul style="list-style-type: none"> Value of contracts awarded (\$) Total expenditure (\$) 	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Governance and Government Relations	ASNEX	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Governance and Government Relations	ASNEX	Website JSC
Land Servicing expenditure report <ul style="list-style-type: none"> Value of contracts awarded (\$) Total expenditure (\$) 	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Infrastructure	ASNEX	JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Infrastructure	ASNEX	JSC

Capital Works - HomeBuild

Relevant Frameworks: Capital Works Plan

Targets: Annual HomeBuild targets are documented in the Annual Capital Works Plan as agreed by the JSC.

Reporting frequency: Quarterly

Verification and assurance processes: Reporting is validated against Territory Record Management system original files for Briefs and Occupancy records, the Agency Purchase Requisitions Online system for procurement and Asset Information System for project details and expenditure. Details are validated against Program of Works for each property and categorisation of housing is defined in the Program Designs Guidelines. Northern Territory Government System data is validated at point of entry, hard copy records where utilised are stored in the relevant system or within the Territory Record Manager system and are subject to Audit.

Measures:

Measurement	Scope	Funding	Period reported	Format	Responsibility	Data source	Report to
Number of Project Briefs Issued <ul style="list-style-type: none"> To date 	Program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	ASNEX	JSC
	Program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	ASNEX	JSC
Total homes approved	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	Approved Capital Works Plan	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	Approved Capital Works Plan	Website JSC
Number of homes to be tendered <ul style="list-style-type: none"> To date 	By community and program	NTG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	HB and GEH template	Website JSC
	By community and program	AG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	HB and GEH template	Website JSC
Number of homes under procurement	By community and program	NTG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	HB and GEH template	Website JSC

• To date	By community and program	AG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	HB and GEH template	Website JSC
Number of homes under construction • To date	By community and program	NTG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	ASNEX/IPAM	Website JSC
	By community and program	AG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	ASNEX/IPAM	Website JSC
Number of bedrooms completed* • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	ASNEX	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	ASNEX	Website JSC
Number of new homes completed* • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	ASNEX	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	ASNEX	Website JSC
Number of <i>Beyond Economic Repair</i> homes completed* • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	ASNEX	JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	ASNEX	JSC
No. of 2 bedroom homes completed • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	ASNEX	JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	ASNEX	JSC
No. of 3 bedroom homes completed	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	ASNEX	JSC

• To date	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	ASNEX	JSC
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Capital Works – Room to Breathe

Relevant Frameworks: Capital Works Plan

Targets: Annual Room to Breathe targets are documented in the Annual Capital Works Plan as agreed by the JSC.

Reporting frequency: Quarterly

Verification and assurance processes: Reporting is validated against Territory Record Management system original files for Briefs and Occupancy records, the Agency Purchase Requisitions Online system for procurement and Asset Information System for project details and expenditure. Details are validated against Program of Works for each property and categorisation of housing is defined in the Program Designs Guidelines. Northern Territory Government System data is validated at point of entry, hard copy records where utilised are stored in the relevant system or within the Territory Record Manager system and are subject to Audit.

Measures:

Measurement	Scope	Funding	Period reported	Format	Responsibility	Data source	Report to
Number of homes approved • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	Approved Capital Works Plan	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	Approved Capital Works Plan	Website JSC
Number of homes scoped • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	HB and GEH template	JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	HB and GEH template	JSC
Number of contracts awarded • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	QTOL	JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	QTOL	JSC

Number of additional bedrooms completed* • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	TMS	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	TMS	Website JSC
Number of additional living spaces completed • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	HB and GEH template	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	HB and GEH template	Website JSC
Number of additional bathrooms completed • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	HB and GEH template	JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	HB and GEH template	JSC
Number of other works completed • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	HB and GEH template	JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	HB and GEH template	JSC
Number of homes with works underway	By community and program	NTG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	ASNEX	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Activity	TFHC Program Planning and Management	ASNEX	Website JSC
Number of homes completed* • To date	By community and program	NTG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	ASNEX	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	ASNEX	Website JSC

Number of homes completed with disability modifications	By community and program	NTG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	HB and GEH template	Website JSC
	By community and program	AG	By current financial year and Agreement period	Quantitative Outcome	TFHC Program Planning and Management	HB and GEH template	Website JSC

Capital Works – Government Employee Housing

Reporting frequency: Quarterly

Verification and assurance processes: Reporting is validated against Territory Record Management system original files for Briefs and Occupancy records, the Agency Purchase Requisitions Online system for procurement and Asset Information System for project details and expenditure. Northern Territory Government System data is validated at point of entry, hard copy records where utilised are stored in the relevant system or within the Territory Record Manager system and are subject to Audit.

Measures:

Measurement	Scope	Funding	Period reported	Format	Responsibility	Data source	Report to
Number of Briefs Issued • To date	Program	NTG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	ASNEX	JSC
	Program	AG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	ASNEX	JSC
Number of new homes completed • To date	By community and program	NTG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	ASNEX	Website JSC
	By community and program	AG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	ASNEX	Website JSC
Number of homes to be tendered • To date	By community and program	NTG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	HB and GEH template	Website JSC
	By community and program	AG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	HB and GEH template	Website JSC

Number of homes under procurement • To date	By community and program	NTG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	QTOL	Website JSC
	By community and program	AG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	QTOL	Website JSC
Number of homes under construction • To date	By community and program	NTG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	ASNEX/IPAM	Website JSC
	By community and program	AG	Current financial year	Quantitative Activity	TFHC Program Planning and Management	ASNEX/IPAM	Website JSC

Property and Tenancy Management (PTM)

Relevant Framework: Property and Tenancy Management Framework & Property and Tenancy Management Measures

Targets: Annual PTM Measures (and targets) are agreed by the JSC each financial year.

Benchmarks: Each measurement will be benchmarked against data as at 1 July 2018.

Reporting Frequency: Quarterly

Verification and assurance processes:

Measures: Validated against Tenancy Management System Records and hard copy records underpinning the system including monthly review of performance including consideration at Executive Level. Northern Territory Government System data is validated at point of entry, hard copy records where utilised are stored in the relevant system or within the Territory Record Manager system and are subject to Audit.

Measurement	Scope	Period reported	Format	Responsibility	Data source	Report to
Percentage of gap between total rent collected as a proportion of rent charged*	Program	By current financial year and Agreement period	Quantitative Activity	TFHC Remote Reforms	TMS	JSC
Percentage of tenancies with an Agreement to Pay in place as a proportion of total tenants in rental arrears*	Program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
Percentage of properties that have tenancy agreements in place with the tenants within eight weeks of handover of capital works*	Program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS/ASNEX	JSC
Percentage of properties receiving annual property inspections*	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC

* = Measure related to NPRHNT

No. of inspections conducted <ul style="list-style-type: none"> • Property • Tenancy • Vacate 	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
No. of dwellings inspected	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
No. of dwellings not inspected ≥ 12 months	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
Percentage of dwellings inspected ≤ 6 months	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
Percentage of dwellings not inspected for more than 1 year	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
Average year to date turnaround time (days) – vacant dwellings	Program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
No. of existing dwellings surveyed against 9 Healthy Living Practices	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
Percentage of existing dwellings functioning after Survey Fix 1	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
Percentage of existing dwellings functioning after Survey Fix 2	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
Average year to date turnaround time (days) - Maintenance	Program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
Percentage of Aboriginal people employed to deliver PTM services*	Program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC

Percentage of PTM contracts awarded to Aboriginal Business Enterprises*	Program	By current financial year and Agreement period	Quantitative Outcome	TFHC Remote Reforms	TMS	JSC
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Aboriginal Employment and Business Enterprise Development

Relevant Frameworks: Employment and Procurement Framework

Targets: Clause A37 of the Implementation Plan outlines targets for Aboriginal employment. An annual minimum Aboriginal full-time equivalent (FTE) rate of Aboriginal employment of 40 per cent of the workforce involved in Capital Works and Property and Tenancy Management in 2019-20, followed by increases of 2 per cent per financial year for the remainder of the Agreement.

Reporting frequency: Quarterly

Verification and assurance processes: Contract and financial data validated against Agency Purchase Requisitions Online, Contracts NT, Asset Information System and the Government Accounting System. Reporting is consolidated from these systems through ASNEX Business Intelligence reporting. Northern Territory Government System data is validated at point of entry, hard copy records where utilised are stored in the relevant system or within the Territory Record Manager system and are subject to Audit.

Measures:

Measurement	Scope	Period	Format	Responsibility	Data source	Report to
Proportion of Aboriginal people employed to deliver housing works and services (headcount)	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	Supplied by ABEs	Website JSC
Proportion of Aboriginal people employed to deliver housing works and services (FTE)*	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	Supplied by ABEs	Website JSC

Number of contracts awarded to Aboriginal Business Enterprises overall*	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	QTOL	Website JSC
Number of contracts awarded to Aboriginal Business Enterprises for Tenancy Management	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	QTOL	JSC
Number of contracts awarded to Aboriginal Business Enterprises for Property Management	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	QTOL	JSC
Percentage of works contracted to Aboriginal Business Enterprises overall	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	QTOL	Website JSC
Percentage of works contracted to Aboriginal Business Enterprises for Property Management	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	QTOL	JSC
Percentage of works contracted to Aboriginal Business Enterprises for Tenancy Management	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	QTOL	JSC
Value of works awarded to Aboriginal Business Enterprises overall	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	QTOL	Website JSC
Value of works awarded to Aboriginal Business Enterprises for Tenancy Management	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	QTOL	JSC
Value of works awarded to Aboriginal Business Enterprises for Property Management	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Governance and Government Relations	QTOL	JSC
Number of Aboriginal Interpreters employed to support OCOFOH	By community and program	By current financial year and Agreement period	Quantitative Activity	Aboriginal Interpreter Service, Department of the Chief Minister and Cabinet	AISDB	JSC

Community Engagement and Local Decision Making

Relevant Frameworks: Northern Territory Government Local Decision Making Policy

Reporting frequency: Quarterly

Verification and assurance processes: Validated against NTPS Travel Request Information Processing System and Community Engagement Hub. Northern Territory Government System data is validated at point of entry, hard copy records where utilised are stored in the relevant system or within the Territory Record Manager system and are subject to Audit.

Measures:

Measurement	Scope	Period	Format	Responsibility	Data source	Report to
Number of community engagement visits	By community and program	By current financial year and Agreement period	Quantitative Activity	TFHC Governance and Government Relations	RPDO Engagement Hub	Website JSC
Number of communities visited	Program	By current financial year and Agreement period	Quantitative Activity	TFHC Governance and Government Relations	RPDO Engagement Hub	Website JSC

Number of community engagement visits where trained interpreter is used	By community and program	By current financial year and Agreement period	Quantitative Activity	TFHC Governance and Government Relations	RPDO Engagement Hub	JSC
Percentage of community engagement visits where trained interpreter is used	By program	By current financial year and Agreement period	Quantitative Activity	TFHC Governance and Government Relations	RPDO Engagement Hub	JSC

Leasing

Reporting frequency: Quarterly

Verification and assurance processes: Database of reporting managed by Land Tenure unit and validated with Land Councils.

Measures:

Measurement	Scope	Period	Format	Responsibility	Data source	Report to
Community breakdown of lease types	By community and program	By current financial year and Agreement period	Quantitative Activity	Land Councils	Land Tenure Database	JSC
Leases under negotiation by NLC and CLC areas	By community and program	By current financial year and Agreement period	Quantitative Activity	Land Councils	Land Tenure Database	JSC
Number of lease applications under negotiation	By community and program	By current financial year and Agreement period	Quantitative Activity	Land Councils	Land Tenure Database	JSC
Number of lease applications approved	By community and program	By current financial year and Agreement period	Quantitative Activity	Land Councils	Land Tenure Database	JSC
Number of lease applications under consultation	By community and program	By current financial year and Agreement period	Quantitative Activity	Land Councils	Land Tenure Database	JSC
Average turnaround times on lease approvals	Program	By current financial year and Agreement period	Quantitative Activity	Land Councils	Land Tenure Database	JSC

Land Servicing – Subdivisions and Infills¹

Reporting frequency: Quarterly

Verification and assurance processes: Contracts validated against Agency Purchase Requisitions Online, Contracts NT, Asset Information System. Reporting is consolidated from these systems through ASNEX Business Intelligence reporting. Northern Territory Government System data is validated at point of entry, hard copy records where utilised are stored in the relevant system or within the Territory Record Manager system and are subject to Audit.

¹ Land Servicing reporting subject to system development requirements (underway)

Measures:

Measurement	Scope	Period	Format	Responsibility	Data source	Report to
\$ value of projects handed to DIPL/PWC	By community and program	By current financial year and Agreement period	Quantitative Activity	TFHC Infrastructure	ASNEX	JSC
Subdivisions – Number of lots planned	By community and program	By current financial year and Agreement period	Quantitative Activity	TFHC Infrastructure	ASNEX/IPAM	Website JSC
Subdivisions – Number of lots underway	By community and program	By current financial year and Agreement period	Quantitative Activity	TFHC Infrastructure	ASNEX/IPAM	Website JSC
Subdivision – Number of lots completed	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Infrastructure	ASNEX/IPAM	Website JSC
Infills – number of infill lots planned	By community and program	By current financial year and Agreement period	Quantitative Activity	TFHC Infrastructure	ASNEX/IPAM	Website JSC
Infills – number of infill lots underway	By community and program	By current financial year and Agreement period	Quantitative Activity	TFHC Infrastructure	ASNEX/IPAM	Website JSC
Infills – number of infill lots completed	By community and program	By current financial year and Agreement period	Quantitative Outcome	TFHC Infrastructure	ASNEX/IPAM	Website JSC

Appendix B: Monitoring and Evaluation

Strategic objectives		HomeBuild	Room to Breathe	Government Employee Housing	Land Servicing	Property and Tenancy Management	Aboriginal Employment and Business Enterprise Development	Leasing	Community Engagement and Local Decision Making	Strategic Reporting
Community engagement and local decision making	a. Identify and develop accommodation options through community engagement and local decision making bodies with capacity building, where appropriate.	<ul style="list-style-type: none">No. of 2 bedroom houses completedNo. of 3 bedroom houses completed					<ul style="list-style-type: none">No. of Aboriginal Interpreters employed to support OCOFOH		<ul style="list-style-type: none">No. of Community engagement visitsNo. of communities visitedNo. of community engagement visits where trained% of community engagement visits where trained interpreter usedNo. of Local Decision Making outcomes	
	b. Build positive relationships based on openness and transparency.									<ul style="list-style-type: none">NTG Program BudgetNTG Program ExpenditureAG Program BudgetAG Program Expenditure
Reducing overcrowding and improving accommodation outcomes:	a. Reduce overcrowding by increasing the supply of new housing and extending existing homes.	<ul style="list-style-type: none">No. of homes approvedNo. of project briefs issuedNo. of homes to be tenderedNo. of homes under procurementNo. of homes under constructionNo. of bedrooms completedNo. of new homes completedNo. of Beyond Economic Repair homes completed	<ul style="list-style-type: none">No. of homes approvedNo. of homes scopedNo. of bedrooms completedNo. of additional living spaces completedNo. of homes completed		<ul style="list-style-type: none">Subdivisions – no. of lots plannedSubdivisions – no. of lots underwaySubdivisions – no. of lots completedInfills – no. of lots plannedInfills – no. of lots underwayInfills – no. of lots completed	<ul style="list-style-type: none">% of properties that have tenancy agreements in place with the tenants within eight weeks of handover of capital worksAverage year to date turnaround time (days) – vacant dwellings		<ul style="list-style-type: none">Community breakdown of lease typesNo. of lease applicationsNo. of lease applications under negotiationNo. of lease applications approvedNo. of lease applications under consultationAverage turnaround time on lease approvals		<ul style="list-style-type: none">Proportion of OvercrowdingNo. of total homesNo. of occupied homesNo. of tenantsNo. of overcrowded homesAverage occupants per bedroomChange in total number of bedrooms
	b. Increase access to a range of appropriate, place-responsive accommodation options to meet community needs.	<ul style="list-style-type: none">No. of bedrooms completedNo. of new homes completedNo. of Beyond Economic Repair homes completedNo. of 2 bedroom houses completedNo. of 3 bedroom houses completed	<ul style="list-style-type: none">No. of bedrooms completedNo. of additional living spaces completedNo. of bathrooms completedNo. of other works completedNo. of homes completed with disability modifications	<ul style="list-style-type: none">No. of briefs issuedNo. of new homes completedNo. of homes to be tenderedNo. of homes under procurementNo. of new homes under construction	<ul style="list-style-type: none">Subdivisions – no. of lots plannedSubdivisions – no. of lots underwaySubdivisions – no. of lots completedInfills – no. of lots plannedInfills – no. of lots underwayInfills – no. of lots completed	<ul style="list-style-type: none">% of properties that have tenancy agreements in place with the tenants within eight weeks of handover of capital worksAverage year to date turnaround time (days) – vacant dwellings				

Strategic objectives		HomeBuild	Room to Breathe	Government Employee Housing	Land Servicing	Property and Tenancy Management	Aboriginal Employment and Business Enterprise Development	Leasing	Community Engagement and Local Decision Making	Strategic Reporting
	c. Upgrade and maintain existing houses to an appropriate standard.		<ul style="list-style-type: none">• No. of bedrooms completed• No. of additional living spaces completed• No. of bathrooms completed• No. of other works completed• No. of homes with works underway• No. of homes completed with disability modifications			<ul style="list-style-type: none">• No. of existing dwellings surveyed against the 9 Healthy Living Practices• % of existing dwellings functioning after Survey fix 1• % of existing dwellings functioning after Survey fix 2• % of properties receiving annual property inspections• % of properties, as a proportion of all properties covered by this agreement, and other relevant Agreements, receive works as part of a planned maintenance program trial• % of properties which have received a maintenance visit from a local maintenance worker				<ul style="list-style-type: none">• Preventative Repairs and Maintenance
Improving social and economic outcomes:	a. Contribute to the social and economic development of remote Aboriginal communities by ensuring, to the maximum extent possible, that housing services are delivered by local Aboriginal Territorians and businesses.					<ul style="list-style-type: none">• % of properties which have received a maintenance visit from a local maintenance worker• % of Aboriginal people employed to deliver PTM services• % of PTM contracts awarded to ABEs	<ul style="list-style-type: none">• Proportion of Aboriginal people employed to deliver housing works and services (FTE/Headcount)• No. of works contracted to ABEs overall• % of works contracted to ABEs overall• % of works contracted to ABEs for Tenancy Management• % of works contracted to ABEs for Property Management• Value of works awarded to ABEs overall• Value of works awarded to ABEs Tenancy Management• Value of works awarded to ABEs for Property Management			

* = Measure related to NPRHNT

Strategic objectives		HomeBuild	Room to Breathe	Government Employee Housing	Land Servicing	Property and Tenancy Management	Aboriginal Employment and Business Enterprise Development	Leasing	Community Engagement and Local Decision Making	Strategic Reporting
Value	a. New housing is appropriate without being excessively expensive.	<ul style="list-style-type: none">• HomeBuild expenditure report AG• HomeBuild expenditure report NTG	<ul style="list-style-type: none">• Expenditure report AG• Expenditure report NTG		<ul style="list-style-type: none">• \$ value of projects handed to DIPL/PWC• Expenditure report AG• Expenditure report NTG					<ul style="list-style-type: none">• NTG Program Budget• NTG Program Expenditure• AG Program Budget• AG Program Expenditure• Average Cost per Home• Average Cost per bedroom
	b. Reduce whole of life cost of delivering and managing accommodation through innovation and economies of scale at pace with industry and community capacity.		<ul style="list-style-type: none">• No. of contracts awarded		<ul style="list-style-type: none">• No. of infill lots completed	<ul style="list-style-type: none">• % of gap between total rent collected as a proportion of rent charged• % of tenancies with an Agreement to Pay in place as a proportion of total tenants in rental arrears• % of properties that have tenancy agreements in place with the tenants within eight weeks of handover of capital works• % of properties receiving annual property inspections• % of inspections conducted• No. of dwellings inspected• % of dwellings not inspected >= 12 months• % of dwellings inspected <=6 months• % of dwellings not inspected for more than 1 year• No. of existing dwellings surveyed against the 9 Healthy Living Practices• % of existing dwellings functioning after Survey fix 1• % of existing dwellings functioning after Survey fix 2• % of properties, as a proportion of all properties covered by this agreement, and other relevant Agreements, receive works as part of a planned maintenance program trial				<ul style="list-style-type: none">• Preventative Repairs and Maintenance

* = Measure related to NPRHNT



Appendix C: Our Community. Our Future. Our Homes Dashboard

Program progress overview

Below is an overview of the progress of the Remote Housing Investment Package, Our Community. Our Future. Our Homes. as at 30 June 2020. This information is updated monthly. The data is cumulative for the life of the program, unless otherwise indicated. Read more about the [data definitions](#) or view program [frequently asked questions](#). Program information on the Northern Territory Government's \$426M investment for infrastructure and land servicing will be available in web stage 3 release.

Program progress overview	Communities	HomeBuild	Room to Breathe	Community
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Financial

	Northern Territory Government			Australian Government		
	Program budget	Contracts awarded	Total expenditure	Program budget	Contracts awarded	Total expenditure
Total	\$1.1B	\$XX M	\$XX M	\$550.0M	\$XX M	\$XX M
Capital	\$XX M	\$XX M	\$XX M	\$375.0M	\$XX M	\$XX M
Repairs & Maintenance	\$XX M	-	\$XX M	\$175.0M	-	\$XX M

Overcrowding

	Total homes	Occupied homes	Tenants	Overcrowded homes	Proportion overcrowded homes	Average occupants per bedroom	Change in total bedrooms
Baseline	#	#	#	#	%	#	
Current	#	#	#	#	%	#	#

HomeBuild

	Total homes approved	Homes to be tendered	Homes under procurement	Homes under construction	Homes completed	Bedrooms completed
TOTAL	#	#	#	#	#	#

Room to Breathe

	Total homes approved	Homes under extension	Homes completed	Additional bedrooms completed	Additional living spaces completed (with bedrooms)	Homes with disability modifications
TOTAL	#	#	#	#	#	#

Government Employee Housing

Northern Territory Government	Homes planned	Homes to be tendered	Homes under procurement	Homes under construction	New homes completed	Bedrooms completed
TOTAL	#	#	#	#	#	#

Local Decision Making

	Community engagement visits
TOTAL	#

Aboriginal employment

	Proportion Aboriginal employment (headcount)	Proportion Aboriginal employment (FTE)
Financial year to date	%	%
Life of program	%	%

Aboriginal business enterprise development

	Number of contracts awarded to ABEs	Proportion contracts awarded to ABEs	Value contracts awarded to ABEs
TOTAL	#	%	\$XX M

Land Servicing

	Total lots approved/ planned	Lots underway	Lots completed
Subdivision	#	#	#
Infill	#	#	#

* While every effort is made to ensure the accuracy of the data, if an error is identified it is updated as soon as possible.

*The Program progress section is optimised for viewing on a desktop or tablet.

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